
(Today's Date)

To the team at _____,
(Name of Moving Company)

We want to thank you in advance for caring for our family's household goods and other treasured items as part of our relocation.

We look forward to rewarding your company by sharing a great review with all of our fellow military and veteran families at PCSgrades.com. Here are some of the criteria we will use to brag about this experience:

- Professionalism & Customer Service
- Timeliness & Promptness
- Packing Quality
- Labeling & Inventory Descriptions
- Minimal Loss or Damage to Property
- Cleanliness of Company Materials
- Interaction & Responsiveness During the Claims Process

Sincerely,

The _____ Family
(Your Family's Last Name)

To learn more or ask questions, go to...

 www.pcsgrades.com

 info@PCSgrades.com

 [Facebook/PCSgrades](https://www.facebook.com/PCSgrades)

Mover's Notice Guidance

We believe this notice, which is unlike anything else currently available, can provide great value when setting expectations with the companies tasked to move our fellow military and veteran families. We offer the following suggestions to help ensure you gain the most benefits from using the notice.

Consider the following recipients:

- **Highly Recommended** - Pre-inspection representative from the moving company. The first person who comes to your home to assess your needs in the days or weeks prior to packing.
- **Optionally** – The moving company truck driver, especially if you are doing a door-to-door move. The driver is responsible for the team handling your belongings going onto the truck and then leaving the truck at your new destination.
- **Optionally** - Your local military moving representative at the on-base Travel Management Office (TMO) or others such as the “Pre-Move Coordinator” or “Moving Coordinator”.

We all know tone is important when delivering a message to any company, and movers are no exception. We want to encourage positive and responsible behavior from the people moving our belongings. Keeping our demeanor and word choice upbeat can help prevent a negative or confrontational experience during the already stressful relocation process. Bad reviews are bad for business and moving companies are aware of what this could mean for them. So, let's provide additional incentive for them to do a great job!

For those experiencing a PCS, we're only reviewing the contracted moving company...not the Travel Management Office (TMO) or any other official military agency. We want to be careful not to be seen as an adversary of the DoD, but instead as a complementary partner and process to the benefit of military members, their families, and the DoD.

Tell others about this Mover's Notice and PCSgrades.com. ***Every review submitted*** provides a little more control for all of us and a little more transparency with the companies we all do business with.

Contact PCSgrades with any questions or comments at:

- info@PCSgrades.com
- (210) 960-7271